



AMS ANNUAL CONFERENCE  
NOVEMBER 4, 2019

technology  
to the power of  
**compassion**  
equals  
transformative  
healthcare



## CONFERENCE PROGRAM

| Time          | Topic   | Speakers  |
|---------------|---|---|
| 7:30-8:00 am  | Registrations/Continental Breakfast   |   |
| 8:00 -8:15 am | Welcome and Opening Remarks   | <b>Gail Paech</b> , AMS Healthcare CEO  |
| 8:15-8:45     | Without Compassion There is no Healthcare – A Call to Action  | <b>Brian Hodges</b><br>Chief Medical Officer and EVP Education, University Health Network,<br>AMS Phoenix Strategic Advisor   |
| 8:45-10:00    | Designing Health Care Services for Excellence and Empathy   | <b>Elizabeth Teisberg</b><br>Executive Director, Value Institute for Health & Care,<br>Professor, Medical Education, University of Texas and<br>Senior Associate, Harvard’s Institute for Strategy and Competitiveness  |
| 10:00-10:30   | Networking Break  |   |
| 10:30-11:30   | Patient-Provider Collaboration: Can Tech Turn the Tide?   | Moderator: <b>Julie Drury</b> (TBC)<br>Participant: Jennifer George   |
| 11:30-12:15   | Squaring the Power of Digital Compassion  | <b>David Wiljer</b><br>Executive Director – Education, Technology & Innovation, University Health Network   |
| 12:15-1:00    | Lunch   |   |
| 1:00-2:00     | Headlines vs Trendlines: How to Innovate in a World of Uncertainty                                      | <b>Guatam Gulati</b><br>Adjunct Professor of “Medical Innovation and Entrepreneurship” at Johns Hopkins University Carey Business School, Duke Corporate Education, and Singularity University  |
| 2:00-2:30     | Machines, Ethics and Equity   | <b>Jay Shaw</b><br>Scientist, Institute for Health System Solutions and Virtual Care, Women's College Hospital  |
| 2:30-2:45     | Networking Break  |   |
| 2:45-3:15     | Medicine’s New Black Box: How Law Can Shape Artificial Intelligence and Machine Learning in Health Care | <b>Colleen M. Flood</b><br>Professor, University of Ottawa and Research Chair in Health Law & Policy<br>Director of the Ottawa Centre for Health Law Ethics and Policy  |
| 3:15-4:15     | So, What’s Next?  | Moderator: <b>Will Falk</b><br>Executive-in-Residence, University of Toronto’s Rotman School of Management, Senior Fellow at the C.D. Howe Institute.<br>Panelists:<br>- <b>Guatam Gulati</b><br>- <b>Jay Shaw</b><br>- <b>Colleen Flood</b><br>- <b>David Wiljer</b> |
| 4:15-4:30     | Closing Remarks   | Gail Paech, AMS Healthcare CEO  |